Troubleshooting Guide





Semco® 1250-A Battery Powered Dispensing Tool

Always remember to remove battery before attempting to service the tool

Symptom	Possible cause	Recommended action
Nothing happens when power trigger is pulled	Battery discharged	Recharge battery
	Battery not fully installed	Push battery on fully, until it clicks
	Check to ensure the sealant	Unscrew retainer and check cartridge installation
	cartridge and retainer have been installed correctly	Return to Semco for repair
	Battery or tool terminals are bent or damaged	
The tool stalls during use	Normal operation based on viscosity of material	This is normal performance for the Semco 1250-A. Internal electronics include a torque limiter which stalls
	Battery discharged	the motor automatically if the ram head meets sufficient resistance, such as when cold or cured material is
	Cured material in nozzle or	present.
	cartridgeMaterial is too cold	Recharge battery
		Remove cured material
		Warm material to recommended dispensing temperature
The tool is running too slowly	Battery discharged	Recharge battery
Material is on the rack	Blow-by or bag-wrap	It is very important that material not be drawn back into the tool. Therefore, do not push clutch trigger and retract the rack. After removing the cartridge and cartridge holder, remove rack handle from rack, and pull rack forward through the tool. Clean rack and re-assemble. Never pull the rack backwards through the tool as this will contaminate the gears and damage the tool.
Material is on the ram head	By-pass, or improper installation of the sealant cartridge	Remove screw from center of ram head and thoroughly manually clean all components of expandable head with low solvent cleaner.
Material is on the inner or outer wall of plastic retainer	Tearing of foil packaging possibly by improper opening of adhesive/sealant	Remove plastic retainer completely from tool and clean manually with low solvented cleaner
		Care is needed not to crack or damage plastic retainer See below
Sealant bypass	Cartridge is not seated properly in the cartridge holder	Ensure cartridge is fully seated
		Warm the material
	Material is too cold	Remove cured material and/or replace nozzle
	Cured material in nozzle	Replace material with known good material
	Expired material	Replace piston
	Damaged or worn ram head	Clean or replace ram head
	Material is built up on ram head	

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Cannot pull back rack	Clutch trigger is not fully	Fully depress clutch trigger and retract rack
	depressedMaterial found in gears	After removing cartridge and cartridge holder, remove rack handle from rack, and pull rack forward through the tool. Clean rack and re-assemble. Never pull the rack backwards through the tool as this will contaminate the gears and damage the tool. If the rack cannot be removed, return it to the service center for repair.
Attempt to determine if it is the battery or the charger which is faulty by testing battery with known good charger and/or by testing charger with known good battery.	Battery is either too hot or too cold	Allow battery to return to allowable temperatures (see manual)
	Charger is not poweredBattery is not properly seated on charger	Check power source and ensure red power light is illuminated on charger
		Remove and properly reseat battery
	Defective battery or charger	Return defective part(s) to the service center
Difficulty inserting rack into the tool	Bent rack tooth on end of rack	Insert opposite end of rack into the tool. If this inserts smoothly, replace rack.
	 Clutch trigger is not depressed 	Depress clutch trigger
Always remove battery before inserting rack. Never activate motor when installing rack, as tool damage may occur.	Screw is threaded into the	Remove screw before inserting rack
	 end of rack Pinion gear is misaligned or rack teeth are misaligned with gear 	Ensure rack teeth are properly aligned, and insert rack using a slight side-to-side wiggling motion
		If issue is not with rack, contact Semco
Cartridge holder is loose on the tool	End cap is not tightened to	Tighten cartridge nut with 1/2" drive square
	 the tool Plastic retainer is incompletely threaded into quick thread end cap 	Tighten cartridge holder or plastic retainer into quick thread end cap

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